

2005 PAIMI Report

State: Puerto Rico

Program Name: Office of the Governor Ombudsman for the Disabled

PROGRAM FUNDING

Federal Award \$ FY 2005	Outside Funding Sources					Total Income
	Earned Income	IOLTA	State	Private	Other	
\$632,396	\$0	\$0	\$0	\$0	\$0	\$632,396

CHARACTERISTICS OF CLIENTS SERVED

Total Clients Served	Client Age					
	0-4	5-12	13-18	19-25	26-64	65-over
708	0	31	22	11	197	52

Total Clients Served	Client Gender		
	Male	Female	Unknown
708	406	173	129

Total Clients Served	Client Ethnicity/Race						
	Hispanic	American Indian/ Alaskan	Asian	Black/African American	Native Hawaiian or Pacific Islander	White/ Caucasian	Other
708	680	0	0	20	0	0	8

Total Client Served	Client Living Arrangement								
	Independent Living	Parental or Family Home	Comm. Resid. Home for Children/ Youth 0-18 yrs	Adult Community Residential Home	Non-medical Community-Based for Children 0-18	Foster Care	Nursing Facilities	Intermediate Care	Public and Private General Hospital
708	72	82	0	41	0	0	2	0	0

Other Health Facility	Psychiatric Wards	Public/Private Institutional Living	Legal/Jail Detention	State Prison	Homeless	Federal Facility	Unknown
0	97	255	1	1	4	153	0

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DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE

Number of Abuse Complaints Closed	Inappropriate/Excessive					Involuntary			
	Medication	Physical Restraint	Chemical Restraint	Mechanical Restraint	Seclusion	Medication	ECT	Aversive Behavior Therapy	Sterilization
26	4	0	0	0	0	0	0	0	1

Complaints Concerning								
Failure to Provide Mental Health Treatment	Failure to Provide Medical Treatment	Physical Assault		Sexual Assault	Staff Threats of Retaliation	Coercion	Financial Exploitation	Other
		Serious Injuries Related	Serious Injuries Not Related					
2	6	1	7	2	3	0	0	0

DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT

Number of Neglect Complaints Closed	Failure to Provide for Appropriate							
	Res./ Inpatient Admission	Trans. To/From Treatment Facility	Discharge Planning	Mental Health Diagnostic	Medical Diagnostic	Personal Care	Safe Environ.	Personal Safety
401	21	0	1	1	2	205	165	3

Written Treatment Plan	Rehab. Voc. Prog.	Other
1	2	0

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DISTRIBUTION OF RIGHTS COMPLAINTS

Number of Rights Complaints Closed	Discrimination in:		Denial of:				
	Housing	Employment	Reimbursement and Entitlement	Guardianship	Rights Protect or legal Asst.	Privacy	Recreational Opportunities
58	4	16	0	0	4	1	2

Denial to:		Failure to Provide:			Problems with Advance Directives	Denial to Family Rights
Visitors	Access to Records	Confidentiality	Informed Consent	Education		
1	2	0	0	20	0	0

Problems with:				Denial to:	Other
Consumer Finance Issues	Immigration	Criminal Justice Issues	Community Habilitation Services	Health Insurance Managed	
0	0	0	5	0	3

DEATHS REPORTED/INVESTIGATIONS CONDUCTED

TOTAL	Sources of Deaths Reported			Investigations Conducted	
	The State	The Center for Medicaid & Medicare	Other	Seclusion	Restraint
1	0	0	1	0	0

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INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS

Types of Interventions							
Total Intervention Strategies	Short Term Assistance	Abuse Neglect Investigation	Technical Assistance	Admin. Remedies	Negotiation/ Investigation	Legal Remedies	Other
500	13	236	0	3	210	27	11

NON-CASE DIRECTED SERVICES

Number of Services and Clients Impacted					
Non-Litigation Advocacy		Class Action Litigation		Legislative & Regulatory Advocacy	
18	1,569	0	0	0	0

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DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION

Total	Primary Identification of Advisory Council Members							
	Recipients/ Former Recipients	Families of Recipients/ Former Recipients	Mental Health Service Providers	Mental Health Professionals	Attorneys	Knowledge- able Individuals	Other	Vacancies
17	5	6	2	1	0	2	0	1

PAIMI STAFF ETHNICITY AND GENDER

Total Number of PAIMI Staff	Ethnicity and Race						
	Hispanic	American Indian or Alaskan	Asian	Black or African American	Hawaiian or Pacific Islander	White	Information Not Available
28	28	0	0	0	0	0	0

Total Number of PAIMI Staff	Gender		
	Male	Female	Information Not Available
28	7	21	0

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Total Number	Ethnicity						
	Native American/ Alaskan	Asian	Black/African American	Hispanic	Hawaiian/ Pacific Islander	White	Not Available
17	0	0	0	16	0	0	1

DISTRIBUTION OF GOVERNINING BOARD PRIMARY IDENTIFICATION

[illegible]

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DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES

PAIMI Program Advocacy Activities			
Information & Referral	State Mental Health Planning	Education/ Training Activities	Total Persons Trained
798	0	17	412

Information Dissemination Activities								Total # of Indiv. Provided w/ Info
Radio/TV Appearances	News Articles	PSAs/Videos	Reports Disseminated	Publications Disseminated	Information About P & A	Hits on Website	Other Media	
350,000	300,000	0	0	0	0	6,020	0	657,247